



Silver State SPEECH THERAPY

Cancellation Policy

Consistent attendance is critical to ensure that progress is made over the course of therapy. In order for insurance to approve therapy visits, progress must be demonstrated. At Silver State Speech Therapy we understand that unforeseen circumstances can lead to cancellations of sessions, however, re-scheduling of the missed appointments is strongly recommended to ensure that steady progress can be demonstrated. Our cancellation policy is as follows:

-Please cancel the session as far as possible in advance (at least 24 hours) so that other clients may be re-scheduled into that slot.

-If a cancellation is not made at least one hour prior to the scheduled appointment a cancellation fee of \$50 will be automatically applied after the first offense.

- If frequent cancellations become an issue a verbal warning will occur.

-If frequent cancellations continue after the verbal discussion Silver State Speech Therapy reserves the right to discharge the client.

-Silver State Speech Therapy will make every effort possible to accommodate all clients' schedules and provide multiple options for appointment times.

-Cancellation fees must be collected prior to further sessions occurring.

-By signing below you acknowledge that you have read and will comply with the cancellation policy.

Signature of Parent/Client